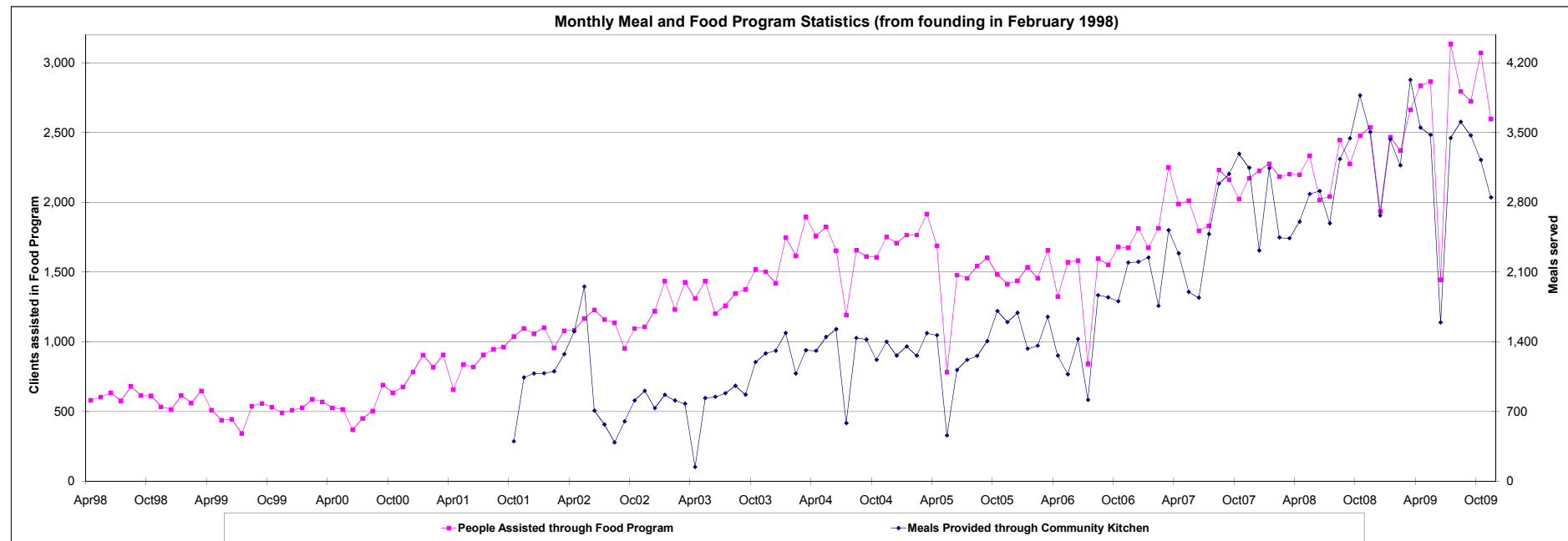


**Fort York Food Bank  
Monthly Performance Report (FYFB)**

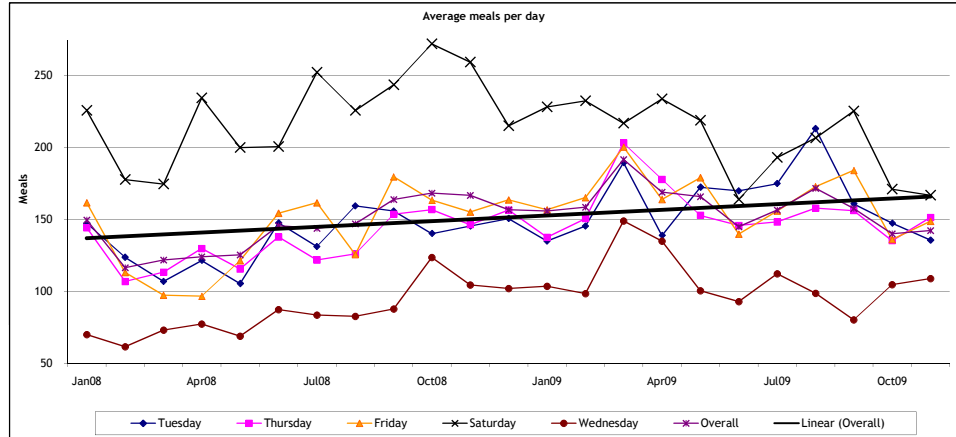
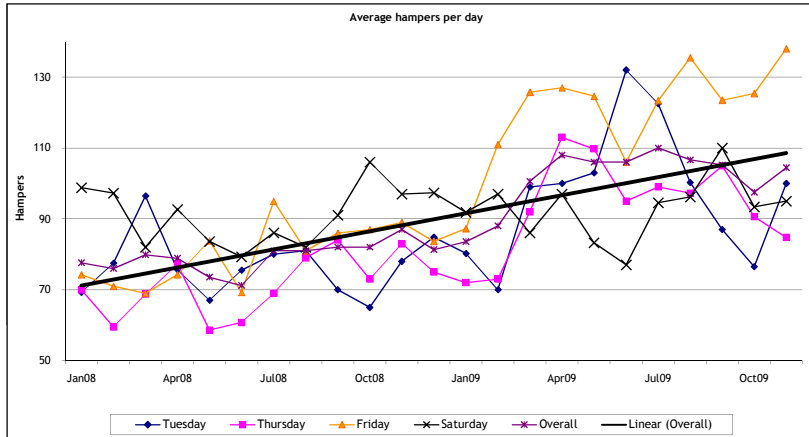
November 2009	Current Month				Trailing 12 Month Averages				Trailing 12 Month Totals				From Founding
	2007	2008	2009	% change	2007	2008	2009	% change	2007	2008	2009	% change	
Food Baskets Distributed (3 days of meals/basket)	1,246	1,479	1,671	34	1,130	1,322	1,619	43	13,562	15,859	19,433	43	112,543
Meals Provided through Food Program	19,548	22,833	23,382	20	17,825	20,257	23,177	30	213,903	243,078	278,118	30	1,774,635
Number of Adult Clients	1,747	2,079	2,211	27	1,560	1,866	2,141	37	18,722	22,396	25,694	37	151,337
Number of Child Clients	425	458	387	(9)	420	402	434	3	5,045	4,822	5,208	3	44,436
People Assisted through Food Program	2,172	2,537	2,598	20	1,981	2,268	2,575	30	23,767	27,218	30,902	30	195,773
Number of 'First Time' Clients	105	131	105	0	117	117	113	(3)	1,402	1,401	1,359	(3)	15,365
Number of Volunteers	46	86	59	28	52	56	70	34	624	667	835	34	5,492
Volunteer Hours	1,680	2,398	2,523	50	1,510	1,922	2,399	59	18,124	23,067	28,788	59	157,272
Number of Advocacy/Counselling Clients	78	187	314	303	109	94	205	88	1,311	1,131	2,460	88	15,732
Meals Provided through Community Kitchen	3,146	3,505	2,848	(9)	2,478	2,948	3,209	29	29,735	35,380	38,504	29	176,707
Number of Donors	34	45	30	(12)	33	32	40	21	397	381	482	21	2,770
Cash Donations/Funding Received	\$20,278	\$12,072	\$29,375	45	\$10,458	\$6,966	\$14,604	40	\$125,493	\$83,593	\$175,242	40	\$1,127,537
Food Donations Received	\$78,734	\$72,990	\$64,610	(18)	\$56,115	\$60,143	\$71,962	28	\$673,383	\$721,715	\$863,540	28	\$4,737,369
Value of Food Provided by Client	\$36	\$29	\$25	(31)	\$28	\$27	\$28	(1)	\$28	\$27	\$28	(1)	\$24
Other In-Kind Donations Received	\$2,222	\$3,013	\$2,910	31	\$2,730	\$3,135	\$3,004	10	\$32,755	\$37,619	\$36,050	10	\$293,107
<b>Charity 'Value'</b>	<b>\$126,434</b>	<b>\$124,045</b>	<b>\$134,740</b>	<b>7</b>	<b>\$91,958</b>	<b>\$99,078</b>	<b>\$125,554</b>	<b>37</b>	<b>\$1,103,491</b>	<b>\$1,188,932</b>	<b>\$1,506,652</b>	<b>37</b>	<b>\$8,517,090</b>

\* FYFB operations were closed for 2 weeks in June 2009 to carry out renovations



**Fort York Food Bank (FYFB)**  
**Food and Meal Program Averages**

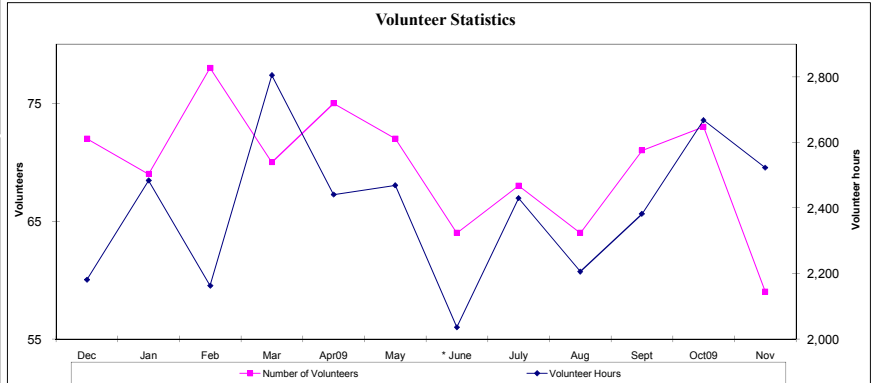
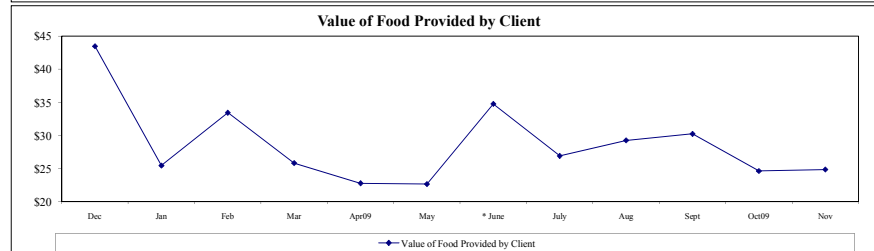
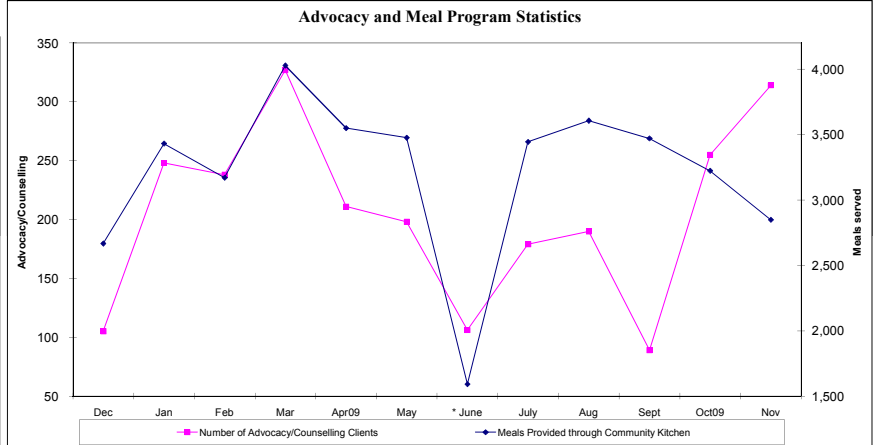
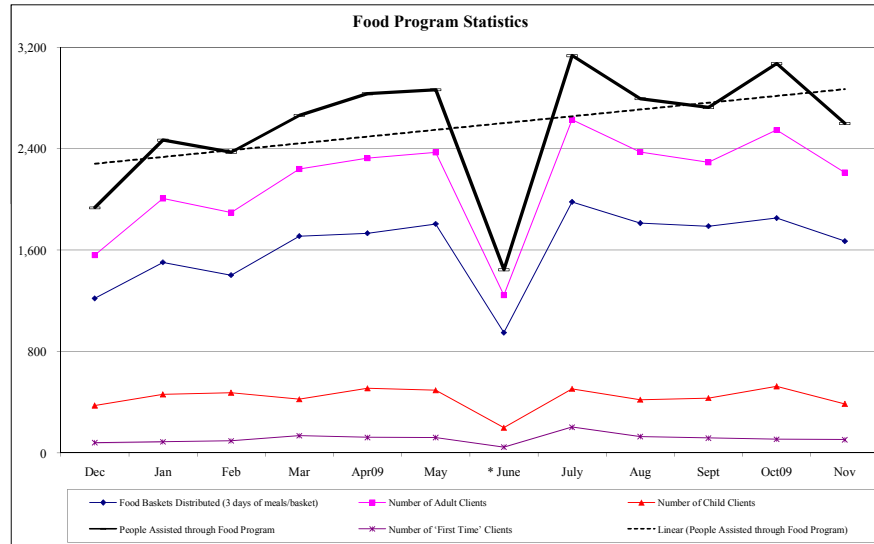
<b>Average daily hampers</b>	Jan08	Feb08	Mar08	Apr08	May08	Jun08	Jul08	Aug08	Sep08	Oct08	Nov08	Dec08	Jan09	Feb09	Mar09	Apr09	May09	Jun09	Jul09	Aug09	Sep09	Oct09	Nov09	<b>12 month average</b>
Tuesday	69	78	97	76	67	76	80	81	70	65	78	85	80	70	99	100	103	132	123	100	87	77	100	96
Wednesday												28												28
Thursday	70	60	69	77	59	61	69	79	84	73	83	75	72	73	92	113	110	95	99	97	105	91	85	92
Friday	74	71	69	74	84	69	95	81	86	87	89	84	87	111	126	127	125	106	123	136	124	125	138	118
Saturday	99	97	82	93	84	79	86	82	91	106	97	97	92	97	86	97	83	77	95	96	110	93	95	93
<b>Overall</b>	<b>78</b>	<b>76</b>	<b>80</b>	<b>79</b>	<b>74</b>	<b>71</b>	<b>81</b>	<b>81</b>	<b>82</b>	<b>82</b>	<b>87</b>	<b>81</b>	<b>84</b>	<b>88</b>	<b>101</b>	<b>108</b>	<b>106</b>	<b>106</b>	<b>110</b>	<b>107</b>	<b>105</b>	<b>98</b>	<b>104</b>	<b>100</b>
<b>Sequential growth (%)</b>		(2)	5	(1)	(7)	(3)	14	0	1	0	6	(7)	3	5	14	7	(2)	0	4	(3)	(1)	(7)	7	<b>20</b>
<b>Average daily meals</b>	Jan08	Feb08	Mar08	Apr08	May08	Jun08	Jul08	Aug08	Sep08	Oct08	Nov08	Dec08	Jan09	Feb09	Mar09	Apr09	May09	Jun09	Jul09	Aug09	Sep09	Oct09	Nov09	<b>12 month average</b>
Tuesday	147	124	107	122	106	148	131	160	156	140	146	151	135	146	190	139	173	170	175	213	161	148	136	161
Wednesday	70	62	73	77	69	87	84	83	88	124	105	102	104	99	149	135	101	93	112	99	80	105	109	107
Thursday	144	107	114	130	116	138	122	126	154	157	147	157	138	151	203	178	153	146	148	158	156	135	152	156
Friday	162	113	98	97	121	155	162	126	180	164	155	164	157	165	201	164	179	140	156	173	184	136	149	164
Saturday	226	178	175	235	200	201	252	226	244	272	260	215	228	233	217	234	219	164	193	207	226	171	167	206
<b>Overall</b>	<b>150</b>	<b>116</b>	<b>122</b>	<b>124</b>	<b>125</b>	<b>146</b>	<b>144</b>	<b>147</b>	<b>164</b>	<b>168</b>	<b>167</b>	<b>157</b>	<b>156</b>	<b>159</b>	<b>192</b>	<b>169</b>	<b>166</b>	<b>145</b>	<b>157</b>	<b>172</b>	<b>158</b>	<b>140</b>	<b>142</b>	<b>159</b>
<b>Sequential growth (%)</b>		(22)	5	2	1	16	(1)	2	11	3	(1)	(6)	(1)	2	21	(12)	(2)	(13)	8	10	(8)	(11)	2	<b>(15)</b>
<b>Individual clients served</b>	1,054	1,111	1,029	1,068	1,169	1,008	1,064	1,158	1,139	1,158	1,262	1,097	1,192	1,159	1,350	1,425	1,457	1,006	1,611	1,378	1,404	1,356	1,313	<b>1,312</b>
<b>Sequential growth (%)</b>		5	(7)	4	9	(14)	6	9	(2)	2	9	(13)	9	(3)	16	6	2	(31)	60	(14)	2	(3)	(3)	<b>4</b>



## Fort York Food Bank Monthly Performance Report (FYFB)

November 2009	2008												2009		12 Month Rolling Figures	
	Dec	Jan	Feb	Mar	Apr09	May	* June	July	Aug	Sept	Oct09	Nov	Current Total	Current Average	Ratio	
Food Baskets Distributed (3 days of meals/basket)	1,220	1,504	1,403	1,710	1,733	1,807	950	1,980	1,813	1,789	1,853	1,671	19,433	1,619		
Meals Provided through Food Program	17,406	22,212	21,339	23,967	25,506	25,785	13,005	28,206	25,146	24,525	27,639	23,382	278,118	23,177	14.31	
Number of Adult Clients	1,560	2,007	1,896	2,240	2,324	2,371	1,245	2,628	2,374	2,292	2,546	2,211	25,694	2,141	83%	
Number of Child Clients	374	461	475	423	510	494	200	506	420	433	525	387	5,208	434	17%	
People Assisted through Food Program	1,934	2,468	2,371	2,663	2,834	2,865	1,445	3,134	2,794	2,725	3,071	2,598	30,902	2,575	100%	
Number of 'First Time' Clients	82	88	96	136	123	122	46	204	130	118	109	105	1,359	113	4%	
Number of Volunteers	72	69	78	70	75	72	64	68	64	71	73	59	835	70		
Volunteer Hours	2,181	2,484	2,163	2,805	2,441	2,469	2,036	2,430	2,206	2,382	2,668	2,523	28,788	2,399	34.48	
Number of Advocacy/Counselling Clients	105	248	238	327	211	198	106	179	190	89	255	314	2,460	205	13%	
Meals Provided through Community Kitchen	2,667	3,431	3,170	4,027	3,549	3,476	1,593	3,444	3,606	3,470	3,223	2,848	38,504	3,209	12%	
Number of Donors	78	33	36	28	44	30	47	34	20	39	63	30	482	40		
Cash Donations/Funding Received	\$32,424	\$8,458	\$9,113	\$825	\$34,381	\$1,408	\$29,208	\$3,217	\$475	\$17,617	\$8,741	\$29,375	\$175,242	\$14,604	\$6	
Food Donations Received	\$83,998	\$62,854	\$79,274	\$68,788	\$64,605	\$64,980	\$50,216	\$84,374	\$81,745	\$82,407	\$75,689	\$64,610	\$863,540	\$71,962	\$28	
Value of Food Provided by Client	\$43	\$25	\$33	\$26	\$23	\$23	\$35	\$27	\$29	\$30	\$25	\$25			\$28	
Other In-Kind Donations Received	\$1,190	\$1,673	\$1,075	\$2,887	\$3,535	\$2,862	\$2,094	\$2,410	\$2,047	\$4,342	\$9,025	\$2,910	\$36,050	\$3,004	\$1	

\* FYFB operations were closed for 2 weeks in June 2009 to carry out renovations



# Fort York Food Bank (FYFB)

## Advocacy/Counselling Operations Report

<i>November 2009</i>	<i>2008</i>												<i>2009</i>		<i>Past 12 months</i>	
	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Total	Average		
<b>Outreach Meetings</b>	2	4	3	4	2	2	0	1	0	0	2	0	20	2		
<b>Referrals to Partners</b>	10	16	23	12	43	28	17	18	14	15	20	33	249	21		
<b>Community Partners</b>	15	15	16	15	15	15	15	15	15	15	15	15	181	15		
<b>Community Partner Retention</b>	100%	100%	100%	94%	100%	100%	100%	100%	100%	100%	100%	100%	-	99%		
<b>Counselling Service Users</b>	105	248	238	327	211	198	106	179	190	89	255	314	2,460	205		
<b>3rd Party Intervention - Meetings</b>	2	10	5	23	11	9	2	3	2	2	9	6	84	7		
<b>3rd Party Intervention - Letters/Applications</b>	7	10	17	13	23	16	16	11	10	11	10	11	155	13		
<b>Cross-Cultural Language Services</b>	34	47	58	40	41	35	18	59	61	33	32	55	513	43		
<b>Languages Supported</b>	6	6	6	6	6	6	6	6	6	6	5	5	70	6		
<b>Workshop Partners</b>	9	9	9	9	9	9	9	9	9	9	9	9	108	9		
<b>Workshops Delivered</b>	4	1	7	7	8	5	1	1	1	5	5	5	50	4		
<b>Workshop Attendance</b>	36	10	57	120	97	33	6	7	7	32	56	50	511	43		
<b>Counsellors</b>	13	12	13	13	12	10	9	10	9	10	9	9	129	11		
<b>Counsellor Retention</b>	100%	92%	100%	100%	92%	83%	90%	100%	100%	100%	100%	100%	-	96%		
<b>Senior Volunteers</b>	9	9	9	9	9	10	10	11	11	11	11	12	121	10		
<b>Senior Volunteer Hours</b>	470	503	462	538	543	615	775	686	525	547	665	584	6,912	576		
<b>New General Volunteers - Trained</b>	2	5	8	9	6	7	7	4	5	6	7	6	72	6		
<b>Volunteer Hours</b>	364	395	427	472	460	538	584	671	539	444	588	603	6,085	507		

### **Case BreakDown**

<b>Housing</b>	6	17	15	12	9	6	1	5	6	5	11	14	11%
<b>Legal clinic/ID</b>	3	5	3	8	3	5	2	3	4	2	4	3	5%
<b>OW/ODSP/EI</b>	23	15	22	37	45	23	24	52	49	18	42	70	43%
<b>Training/Employment</b>	0	4	6	11	3	5	1	3	4	6	15	5	6%
<b>Financial (Tax Returns, CTB, etc.)</b>	1	2	5	8	6	4	0	1	1	0	1	0	3%
<b>Health</b>	5	13	14	14	7	8	4	10	8	5	14	10	11%
<b>Immigration</b>	1	0	5	3	5	5	1	0	4	0	2	1	3%
<b>Other</b>	4	38	34	23	9	14	5	7	10	2	4	23	18%

**FORT YORK FOOD BANK**  
**Daily operations report**  
**November 2009**

DATE	Drop in Centre Meals Served	Food program				Total clients	New clients
		Hampers	Adults	Children			
1/Nov/09							
2/Nov/09							
3/Nov/09	84	82	97	23	120		18
4/Nov/09	82						
5/Nov/09	125	107	144	31	175		3
6/Nov/09	107	137	192	29	221		5
7/Nov/09	126	109	127	13	140		4
8/Nov/09							
9/Nov/09							
10/Nov/09	135	97	122	25	147		9
11/Nov/09	113						
12/Nov/09	155	92	118	26	144		6
13/Nov/09	176	140	206	36	242		9
14/Nov/09	198	95	114	11	125		3
15/Nov/09							
16/Nov/09							
17/Nov/09	162	114	132	26	158		4
18/Nov/09	121						
19/Nov/09	128	86	121	31	152		16
20/Nov/09	143	142	211	34	245		8
21/Nov/09	171	98	119	15	134		6
22/Nov/09							
23/Nov/09							
24/Nov/09	162	107	124	15	139		2
25/Nov/09	120						
26/Nov/09	198	54	79	30	109		2
27/Nov/09	169	133	204	33	237		8
28/Nov/09	173	78	101	9	110		2
29/Nov/09							
30/Nov/09							
<b>Totals</b>	<b>2,848</b>	<b>1,671</b>	<b>2,211</b>	<b>387</b>	<b>2,598</b>		<b>105</b>
<b>Individual clients</b>			<b>1,127</b>	<b>186</b>	<b>1,313</b>		
<b>Daily Averages</b>							
Tuesday	136	100	119	22	141		8
Wednesday	109	n/a	n/a	n/a	n/a		n/a
Thursday	152	85	116	30	145		7
Friday	149	138	203	33	236		8
Saturday	167	95	115	12	127		4
<b>Overall</b>	<b>142</b>	<b>104</b>	<b>138</b>	<b>24</b>	<b>162</b>		<b>7</b>