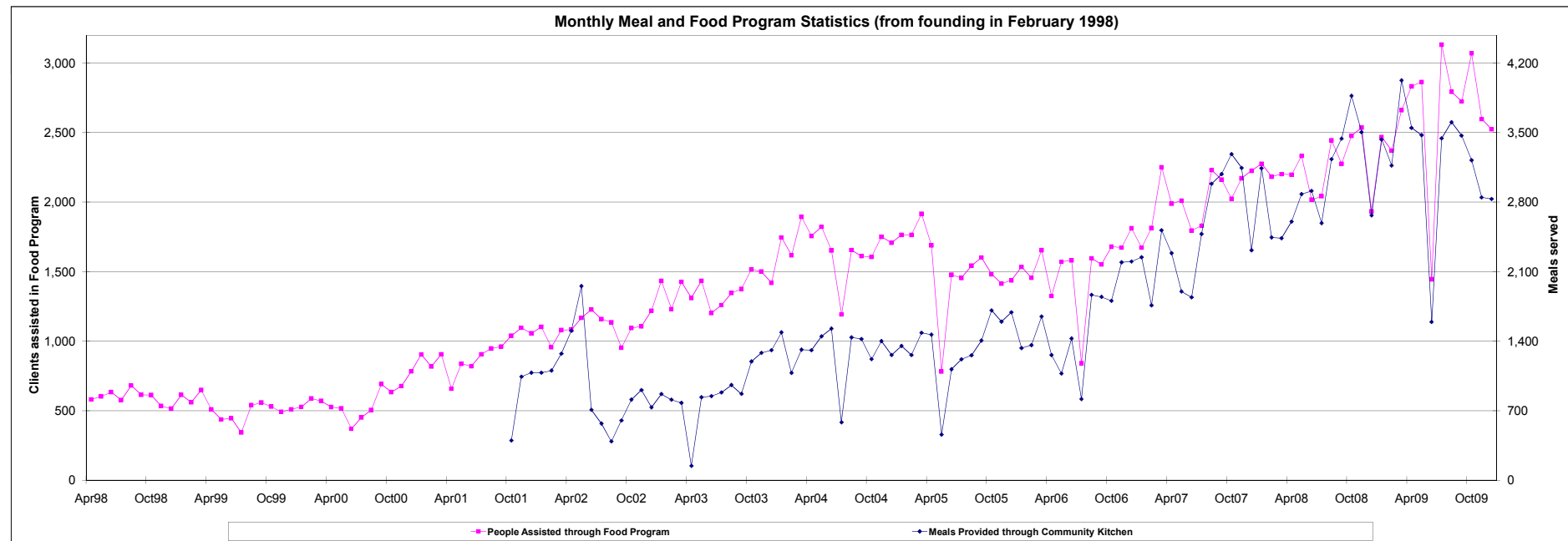


**Fort York Food Bank  
Monthly Performance Report (FYFB)**

December 2009	Current Month				Trailing 12 Month Averages				Trailing 12 Month Totals				From Founding
	2007	2008	2009	% change	2007	2008	2009	% change	2007	2008	2009	% change	
Food Baskets Distributed (3 days of meals/basket)	1,227	1,220	1,595	30	1,146	1,321	1,651	44	13,757	15,852	19,808	44	114,138
Meals Provided through Food Program	18,150	17,406	22,725	25	17,979	20,195	23,620	31	215,745	242,334	283,437	31	1,797,360
Number of Adult Clients	1,813	1,560	2,144	18	1,594	1,845	2,190	37	19,128	22,143	26,278	37	153,481
Number of Child Clients	413	374	381	(8)	421	399	435	3	5,053	4,783	5,215	3	44,817
People Assisted through Food Program	2,226	1,934	2,525	13	2,015	2,244	2,624	30	24,181	26,926	31,493	30	198,298
Number of 'First Time' Clients	90	82	112	24	115	116	116	0	1,384	1,393	1,389	0	15,477
Number of Volunteers	46	72	60	30	52	58	69	32	624	693	823	32	5,552
Volunteer Hours	1,585	2,181	2,307	46	1,518	1,972	2,410	59	18,210	23,663	28,914	59	159,579
Number of Advocacy/Counselling Clients	41	105	125	205	110	100	207	88	1,322	1,195	2,480	88	15,857
Meals Provided through Community Kitchen	2,316	2,667	2,833	22	2,487	2,978	3,223	30	29,849	35,731	38,670	30	179,540
Number of Donors	69	78	90	30	34	33	41	22	404	390	494	22	2,860
Cash Donations/Funding Received	\$15,420	\$32,424	\$48,354	214	\$10,256	\$8,383	\$15,931	55	\$123,077	\$100,597	\$191,172	55	\$1,175,891
Food Donations Received	\$53,477	\$83,998	\$75,848	42	\$56,749	\$62,686	\$71,283	26	\$680,986	\$752,236	\$855,390	26	\$4,813,217
Value of Food Provided by Client	\$24.02	\$43.43	\$30.04	25	\$28.16	\$27.94	\$27.16	(4)	\$28.16	\$27.94	\$27.16	(4)	\$24.27
Other In-Kind Donations Received	\$4,647	\$1,190	\$4,561	(2)	\$2,616	\$2,847	\$3,285	26	\$31,393	\$34,162	\$39,421	26	\$297,668
<b>Charity 'Value'</b>	<b>\$97,319</b>	<b>\$150,327</b>	<b>\$163,368</b>	<b>68</b>	<b>\$92,384</b>	<b>\$103,495</b>	<b>\$126,641</b>	<b>37</b>	<b>\$1,108,606</b>	<b>\$1,241,940</b>	<b>\$1,519,693</b>	<b>37</b>	<b>\$8,680,458</b>

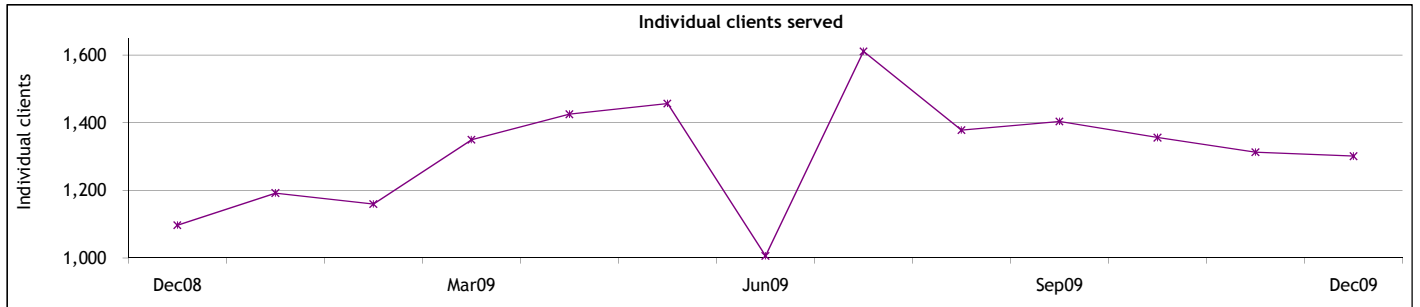
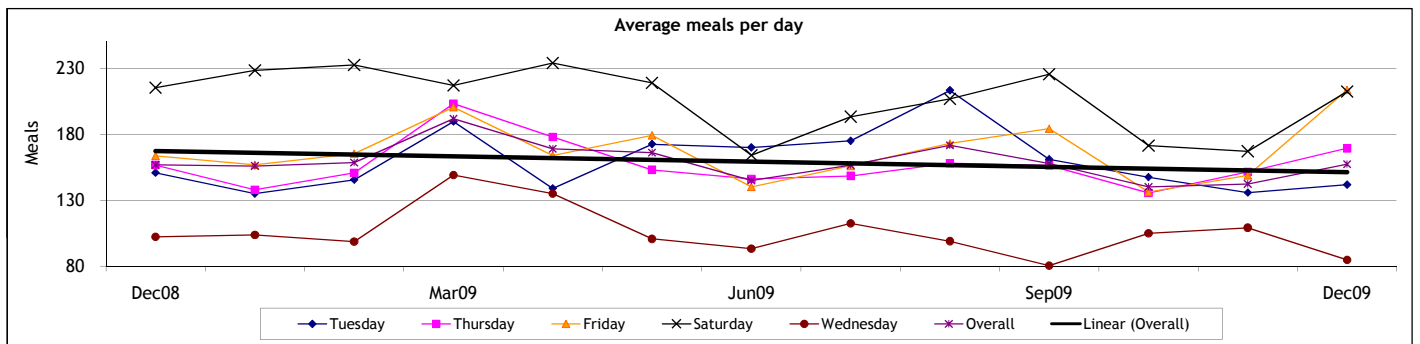
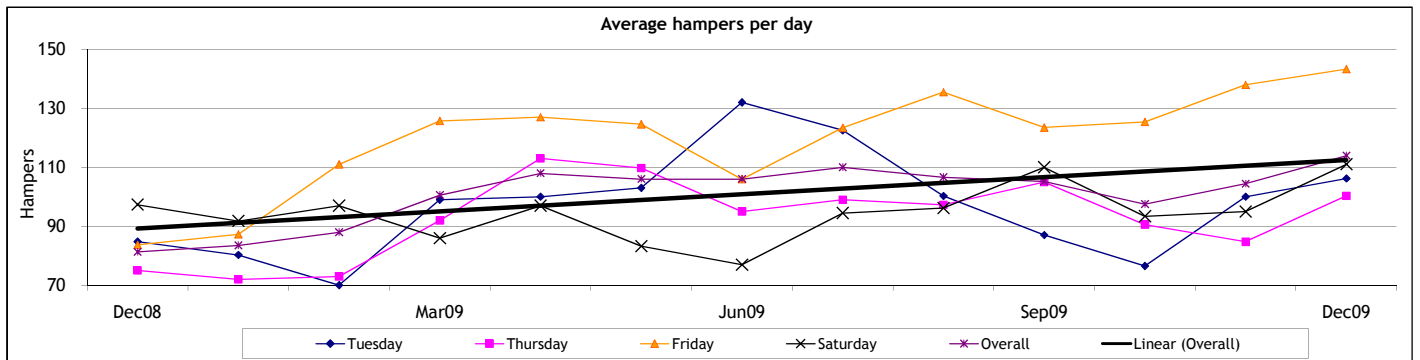
\* FYFB operations were closed for 2 weeks in June 2009 to carry out renovations



# Fort York Food Bank (FYFB)

## Food and Meal Program Averages

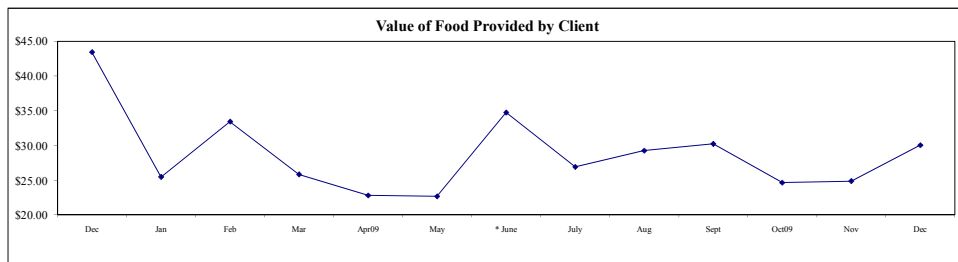
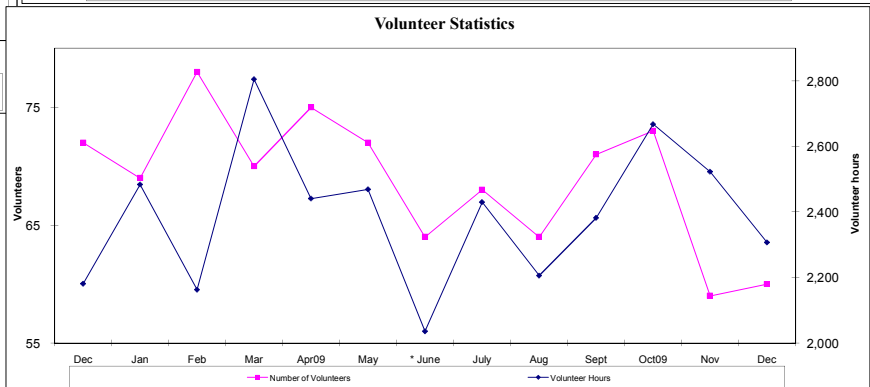
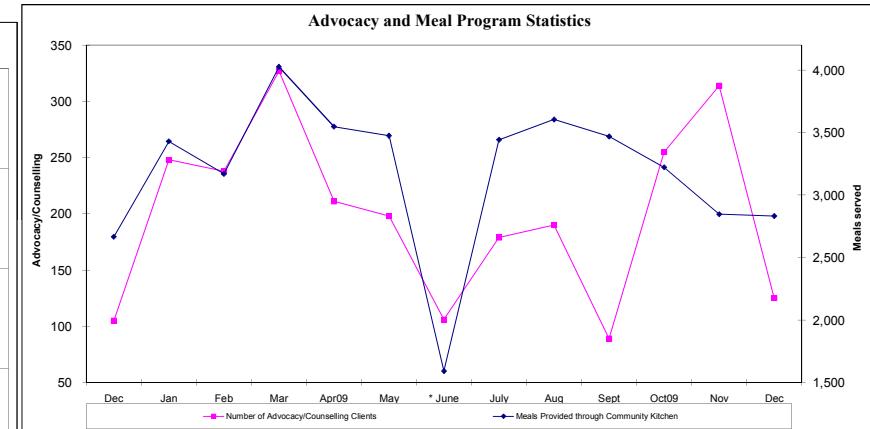
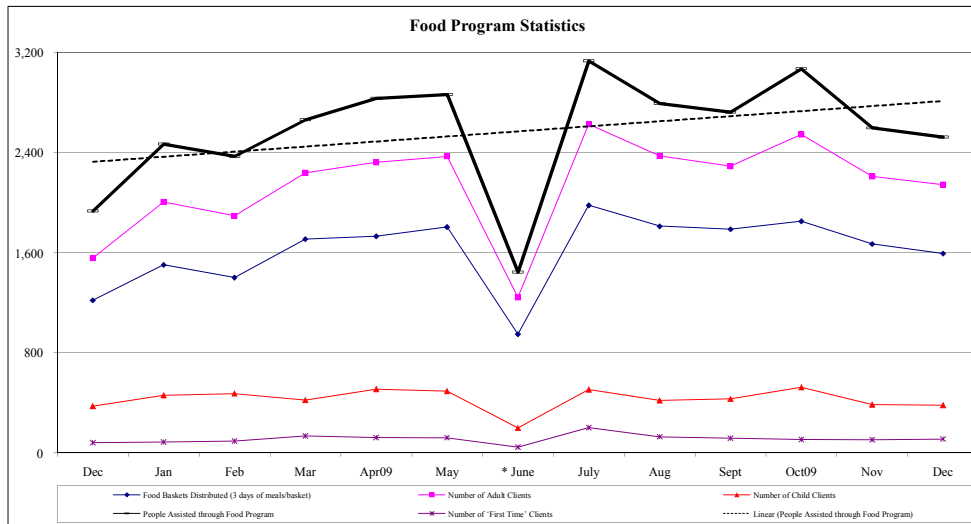
Average daily hampers	Dec08	Jan09	Feb09	Mar09	Apr09	May09	Jun09	Jul09	Aug09	Sep09	Oct09	Nov09	Dec09	Average	Prior Year
Tuesday	85	80	70	99	100	103	132	123	100	87	77	100	106	98	77
Thursday	75	72	73	92	113	110	95	99	97	105	91	85	100	94	71
Friday	84	87	111	126	127	125	106	123	136	124	125	138	143	123	80
Saturday	97	92	97	86	97	83	77	95	96	110	93	95	111	94	91
<b>Overall</b>	<b>81</b>	<b>84</b>	<b>88</b>	<b>101</b>	<b>108</b>	<b>106</b>	<b>106</b>	<b>110</b>	<b>107</b>	<b>105</b>	<b>98</b>	<b>104</b>	<b>114</b>	<b>102</b>	<b>79</b>
<b>Sequential growth (%)</b>	<b>(7)</b>	<b>3</b>	<b>5</b>	<b>14</b>	<b>7</b>	<b>(2)</b>	<b>0</b>	<b>4</b>	<b>(3)</b>	<b>(1)</b>	<b>(7)</b>	<b>7</b>	<b>9</b>	<b>40</b>	
Average daily meals	Dec08	Jan09	Feb09	Mar09	Apr09	May09	Jun09	Jul09	Aug09	Sep09	Oct09	Nov09	Dec09	Average	Prior Year
Tuesday	151	135	146	190	139	173	170	175	213	161	148	136	142	160	136
Wednesday	102	104	99	149	135	101	93	112	99	80	105	109	85	106	85
Thursday	157	138	151	203	178	153	146	148	158	156	135	152	169	157	134
Friday	164	157	165	201	164	179	140	156	173	184	136	149	214	168	141
Saturday	215	228	233	217	234	219	164	193	207	226	171	167	212	206	224
<b>Overall</b>	<b>157</b>	<b>156</b>	<b>159</b>	<b>192</b>	<b>169</b>	<b>166</b>	<b>145</b>	<b>157</b>	<b>172</b>	<b>158</b>	<b>140</b>	<b>142</b>	<b>157</b>	<b>159</b>	<b>144</b>
<b>Sequential growth (%)</b>	<b>(6)</b>	<b>(1)</b>	<b>2</b>	<b>21</b>	<b>(12)</b>	<b>(2)</b>	<b>(13)</b>	<b>8</b>	<b>10</b>	<b>(8)</b>	<b>(11)</b>	<b>2</b>	<b>11</b>	<b>0</b>	
<b>Individual clients served</b>	<b>1,097</b>	<b>1,192</b>	<b>1,159</b>	<b>1,350</b>	<b>1,425</b>	<b>1,457</b>	<b>1,006</b>	<b>1,611</b>	<b>1,378</b>	<b>1,404</b>	<b>1,356</b>	<b>1,313</b>	<b>1,301</b>	<b>1,329</b>	<b>1,110</b>
<b>Sequential growth (%)</b>	<b>(13)</b>	<b>9</b>	<b>(3)</b>	<b>16</b>	<b>6</b>	<b>2</b>	<b>(31)</b>	<b>60</b>	<b>(14)</b>	<b>2</b>	<b>(3)</b>	<b>(3)</b>	<b>(1)</b>	<b>19</b>	



## Fort York Food Bank Monthly Performance Report (FYFB)

December 2009	2008												2009			12 Month Rolling Figures		
	Dec	Jan	Feb	Mar	Apr09	May	* June	July	Aug	Sept	Oct09	Nov	Dec	Current Total	Current Average	Ratios		
Food Baskets Distributed (3 days of meals/basket)	1,220	1,504	1,403	1,710	1,733	1,807	950	1,980	1,813	1,789	1,853	1,671	1,595	19,808	1,651			
Meals Provided through Food Program	17,406	22,212	21,339	23,967	25,506	25,785	13,005	28,206	25,146	24,525	27,639	23,382	22,725	283,437	23,620	14.31		
Number of Adult Clients	1,560	2,007	1,896	2,240	2,324	2,371	1,245	2,628	2,374	2,292	2,546	2,211	2,144	26,278	2,190	83%		
Number of Child Clients	374	461	475	423	510	494	200	506	420	433	525	387	381	5,215	435	17%		
People Assisted through Food Program	1,934	2,468	2,371	2,663	2,834	2,865	1,445	3,134	2,794	2,725	3,071	2,598	2,525	31,493	2,624	100%		
Number of 'First Time' Clients	82	88	96	136	123	122	46	204	130	118	109	105	112	1,389	116	4%		
Number of Volunteers	72	69	78	70	75	72	64	68	64	71	73	59	60	823	69			
Volunteer Hours	2,181	2,484	2,163	2,805	2,441	2,469	2,036	2,430	2,206	2,382	2,668	2,523	2,307	28,914	2,410	35.13		
Number of Advocacy/Counselling Clients	105	248	238	327	211	198	106	179	190	89	255	314	125	2,480	207	13%		
Meals Provided through Community Kitchen	2,667	3,431	3,170	4,027	3,549	3,476	1,593	3,444	3,606	3,470	3,223	2,848	2,833	38,670	3,223	12%		
Number of Donors	78	33	36	28	44	30	47	34	20	39	63	30	90	494	41			
Cash Donations/Funding Received	\$32,424	\$8,458	\$9,113	\$825	\$34,381	\$1,408	\$29,208	\$3,217	\$475	\$17,617	\$8,741	\$29,375	\$48,354	\$191,172	\$15,931	\$6		
Food Donations Received	\$83,998	\$62,854	\$79,274	\$68,788	\$64,605	\$64,980	\$50,216	\$84,374	\$81,745	\$82,407	\$75,689	\$64,610	\$75,848	\$855,390	\$71,283	\$27		
Value of Food Provided by Client	\$43.43	\$25.47	\$33.43	\$25.83	\$22.80	\$22.68	\$34.75	\$26.92	\$29.26	\$30.24	\$24.65	\$24.87	\$30.04		\$27.16			
Other In-Kind Donations Received	\$1,190	\$1,673	\$1,075	\$2,887	\$3,535	\$2,862	\$2,094	\$2,410	\$2,047	\$4,342	\$9,025	\$2,910	\$4,561	\$39,421	\$3,285	\$1		

\* FYFB operations were closed for 2 weeks in June 2009 to carry out renovations



# Fort York Food Bank (FYFB)

## Advocacy/Counselling Operations Report

<i>December 2009</i>	<i>2008</i>												<i>2009</i>		<i>Past 12 months</i>	
	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Average	
Outreach Meetings	2	4	3	4	2	2	0	1	0	0	2	0	0	18	2	
Referrals to Partners	10	16	23	12	43	28	17	18	14	15	20	33	15	254	21	
Community Partners	15	15	16	15	15	15	15	15	15	15	15	15	15	181	15	
Community Partner Retention	100%	100%	100%	94%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	99%	
Counselling Service Users	105	248	238	327	211	198	106	179	190	89	255	314	125	2,480	207	
3rd Party Intervention - Meetings	2	10	5	23	11	9	2	3	2	2	9	6	5	87	7	
3rd Party Intervention - Letters/Applications	7	10	17	13	23	16	16	11	10	11	10	11	19	167	14	
Cross-Cultural Language Services	34	47	58	40	41	35	18	59	61	33	32	55	30	509	42	
Languages Supported	6	6	6	6	6	6	6	6	6	6	5	5	5	69	6	
Workshop Partners	9	9	9	9	9	9	9	9	9	9	9	9	9	108	9	
Workshops Delivered	4	1	7	7	8	5	1	1	1	5	5	5	0	46	4	
Workshop Attendance	36	10	57	120	97	33	6	7	7	32	56	50	0	475	40	
Counsellors	13	12	13	13	12	10	9	10	9	10	9	9	10	126	11	
Counsellor Retention	100%	92%	100%	100%	92%	83%	90%	100%	100%	100%	100%	100%	100%	-	96%	
Senior Volunteers	9	9	9	9	9	10	10	11	11	11	11	12	11	123	10	
Senior Volunteer Hours	470	503	462	538	543	615	775	686	525	547	665	584	513	6,955	580	
New General Volunteers - Trained	2	5	8	9	6	7	7	4	5	6	7	6	6	76	6	
Volunteer Hours	364	395	427	472	460	538	584	671	539	444	588	603	541	6,262	522	

### Case BreakDown

Housing	6	17	15	12	9	6	1	5	6	5	11	14	11	11%
Legal clinic/ID	3	5	3	8	3	5	2	3	4	2	4	3	4	5%
OW/ODSP/EI	23	15	22	37	45	23	24	52	49	18	42	70	26	43%
Training/Employment	0	4	6	11	3	5	1	3	4	6	15	5	3	7%
Financial (Tax Returns, CTB, etc.)	1	2	5	8	6	4	0	1	1	0	1	0	0	3%
Health	5	13	14	14	7	8	4	10	8	5	14	10	1	11%
Immigration	1	0	5	3	5	5	1	0	4	0	2	1	2	3%
Other	4	38	34	23	9	14	5	7	10	2	4	23	11	18%

**FORT YORK FOOD BANK**

**Daily operations report**

**December 2009**

DATE	Drop in Centre Meals Served	Food program				Total clients	New clients
		Hampers	Adults	Children			
1/Dec/09	159	89	104	20	124	10	
2/Dec/09	98						
3/Dec/09	102	76	103	34	137	5	
4/Dec/09	119	131	206	37	243	7	
5/Dec/09	169	105	131	19	150	5	
6/Dec/09							
7/Dec/09							
8/Dec/09	139	99	120	24	144	2	
9/Dec/09	68						
10/Dec/09	157	70	105	28	133	4	
11/Dec/09	253	156	225	29	254	10	
12/Dec/09	179	115	135	14	149	9	
13/Dec/09							
14/Dec/09							
15/Dec/09	121	96	110	22	132	13	
16/Dec/09	91						
17/Dec/09	249	155	204	46	250	8	
18/Dec/09	269	143	210	26	236	11	
19/Dec/09	289	113	140	20	160	16	
20/Dec/09							
21/Dec/09							
22/Dec/09	198	152	239	50	289	12	
23/Dec/09	81						
24/Dec/09							
25/Dec/09							
26/Dec/09							
27/Dec/09							
28/Dec/09							
29/Dec/09	92	95	112	12	124	0	
30/Dec/09							
31/Dec/09							
<b>Totals</b>	<b>2,833</b>	<b>1,595</b>	<b>2,144</b>	<b>381</b>	<b>2,525</b>	<b>112</b>	
<b>Individual clients</b>			<b>1,112</b>	<b>189</b>	<b>1,301</b>		
<b>Daily Averages</b>							
Tuesday	142	106	137	26	163	7	
Wednesday	85	n/a	n/a	n/a	n/a	n/a	
Thursday	169	100	137	36	173	6	
Friday	214	143	214	31	244	9	
Saturday	212	111	135	18	153	10	
<b>Overall</b>	<b>157</b>	<b>114</b>	<b>153</b>	<b>27</b>	<b>180</b>	<b>8</b>	