



A **MULTISERVICE** agency  
reconnecting  
**PEOPLE** with our  
**COMMUNITY**

797 Dundas Street West, Toronto, ON. M6J 1V2

Phone: (416) 203-3011

Fax: (416) 203-3275

Client Profile	2001	2002	2003	2004	2005	2006	2007	2008	2009
Number of clients	2,126	2,356	2,498	2,870	3,204	2,616	2,871	3,713	4,080
Children clients	676	552	632	720	726	548	598	695	684
Income after rent	\$2.86	\$3.21	\$2.93	\$3.42	\$2.91	\$3.89	\$3.17	\$3.19	\$2.56
Visits per year	3.61	4.78	5.69	6.20	6.31	6.67	6.85	6.75	6.82
Repeat client	80%	87%	90%	91%	92%	94%	93%	95%	95%
Percentage of income spent on basic expenses	72%	73%	75%	73%	77%	70%	77%	79%	83%
Single parent families	29%	22%	23%	23%	18%	22%	14%	18%	17%
* Recent immigrants or refugees	12%	13%	18%	21%	26%	24%	44%	38%	41%

Income Sources	2001	2002	2003	2004	2005	2006	2007	2008	2009
No consistent source of income	33%	39%	36%	32%	26%	27%	13%	13%	15%
Ontario Works	44%	52%	57%	62%	62%	66%	74%	70%	71%
Ontario Disability Support Program	17%	13%	13%	13%	13%	13%	13%	13%	15%
Work	9%	9%	8%	6%	6%	4%	3%	2%	2%
None	23%	20%	17%	15%	16%	14%	9%	7%	9%

Source: FYFB Client Statistics – Years ending March 31<sup>st</sup>

\* A more detailed analysis of recent immigrants & refugees was performed in 2007 forward versus prior years

Family Class	Records	Clients	Visits	%ge
Single	2,007	2,007	11,238	49%
Single, with children	232	592	1,440	15%
Couple, with children	119	456	684	11%
Couple, no children	228	456	1,672	11%
Single, adult dependents (no children)	103	260	952	6%
Single, adult dependents (with children)	29	116	167	3%
Couple, adult dependents (with children)	22	130	241	3%
Couple, adult dependents (no children)	19	63	159	2%
<b>Total</b>	<b>2,759</b>	<b>4,080</b>	<b>16,553</b>	<b>100%</b>

  

Type of Client	Clients	Visits	Visits/Yr	%ge
Singles	2,371	13,797	5.82	50%
Couples	776	5,512	7.10	20%
Adult Dependents	249	3,588	14.41	13%
Children	684	4,929	7.21	18%
<b>Total</b>	<b>4,080</b>	<b>27,826</b>	<b>6.82</b>	<b>100%</b>

Income Breakdown (May be multiple income sources for 1 record)							Gross	Basic	Net	
	OW	ODSPA	CTB	Work	Other	None	Income	Expenses	Income	Per Person
Single	1,375	350	0	29	96	201	1,098,726	909,298	189,428	94
Single, with children	194	21	81	3	8	11	245,074	204,819	40,255	68
Couple, with children	99	3	36	5	6	11	136,128	115,082	21,046	46
Couple, no children	164	21	0	6	29	23	197,480	165,747	31,733	70
Other Categories	119	32	25	7	21	12	173,124	137,612	35,512	62
<b>Overall</b>	<b>1,951</b>	<b>427</b>	<b>142</b>	<b>50</b>	<b>160</b>	<b>258</b>	<b>1,850,532</b>	<b>1,532,558</b>	<b>317,974</b>	<b>78</b>

  

Percentages							Gross	Basic	Net	
	OW	ODSPA	CTB	Work	Other	None	Income	Expenses	Income	Per Day
Single	69%	17%	0%	1%	5%	10%	547	453	94	3.10
Single, with children	84%	9%	35%	1%	3%	5%	414	346	68	2.24
Couple, with children	83%	3%	30%	4%	5%	9%	299	252	46	1.52
Couple, no children	72%	9%	0%	3%	13%	10%	433	363	70	2.29
Other Categories	69%	18%	14%	4%	12%	7%	304	242	62	2.05
<b>Overall</b>	<b>71%</b>	<b>15%</b>	<b>5%</b>	<b>2%</b>	<b>6%</b>	<b>9%</b>	<b>454</b>	<b>376</b>	<b>78</b>	<b>2.56</b>

